

## In the past...

Remember when it was easy to get stuff done? What was the “way things worked around here” like?



## And we liked it because...

Describe the effect that way of working had on culture, morale, and customer / stakeholder satisfaction.



## But then one day...

Maybe it wasn't one day, maybe over time, events happened that changed the “way things work” around here.



# And because of that...

What impact did that have?



# So we want to...

Make this change...



# We'll support this by...

Committing to these things...



# We need help with...

These uncertain things...



# So far we...

Are getting quick wins...

